

The logo features a stylized red figure with arms raised, positioned to the left of the text 'iFLY' in a bold, white, sans-serif font. Below 'iFLY' is the word 'DOWNUNDER' in a smaller, white, sans-serif font.

iFLY
DOWNUNDER



*All Abilities
Information Pack*

iFLY.com.au/allabilities

ANYBODY CAN FLY!

Soaring to new heights.

Dream big in the southern hemisphere's biggest indoor skydiving wind tunnel. At **iFLY Downunder**, we pride ourselves on our accessibility, and providing an unforgettable experience to flyers of all ages and all abilities! Here's how we make your dreams come true:

- World-class professional indoor skydiving instructors guiding you during the entire flight
- Dedicated pick-up and drop-off zone just 5 metres from the front entrance to the building
- Over two dozen accessible parking spots surrounding the building
- An easily accessible lift big enough to fit even the fanciest of wheelchairs
- Accessible toilets available on both ground and main floors
- All Abilities Discount: promo code ICANFLY for a 20% discount on our Basic and Value packages when checking out online or booking over the phone - fly anytime!
- All Abilities Events: Last Sunday of every month, fly at 4pm or 4:30pm (arrive one hour earlier)

For more information, or if you have a particular question, call us at [1300 435 966](tel:1300435966) or send us an email at info.pen@ifly.com.au.

VENUE ACCESSIBILITY GALLERY

Exterior & Entrance

The entrance is easily accessible to everyone, including wheelchair users. The entryway is concrete, providing a slip-resistant surface even in rain.



The carpark located at the side and rear provides plenty of free and accessible parking spaces. No ticket or payment is required.



There is a pick-up and drop-off zone 5 metres from the front entrance, with enough space for Maxi Taxis, vans, SUVs and emergency vehicles.



The main lobby on the bottom floor features a wide non-slip mat, a staircase with handrails & marked steps, and an easily accessible elevator to the 1st floor.



VENUE ACCESSIBILITY GALLERY

Viewing Area & Quiet Space

The main floor features a wide open space with plenty of room for wheelchairs. Anyone is able to access this area at any time via the stairs or elevator.



Check-in provides lowered sections of the counter for wheelchair users. Our customer service team can provide information and assistance should it be required.



Seating is wide and comfortable, and is not attached to the floor. Spectators can shift the position of the seats to provide better access for wheelchair users.



A separate room is available as a Quiet Space. The wind tunnel can be quite loud, and the viewing gallery is open to the public. Anybody who feels it is too noisy or crowded is welcome to utilise this space.



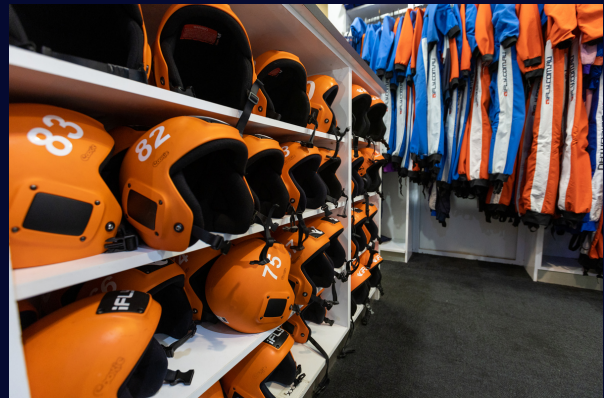
VENUE ACCESSIBILITY GALLERY

Gear Up & Tunnel

Pre-flight training is conducted in a room with lots of seating available. Benches can be moved to make room for wheelchairs.



The flyer's Instructor(s) will be able to assist in putting on the jumpsuit and helmet, if assistance is required.



The doorway to the waiting area of the wind tunnel is big enough to fit wheelchairs. There is enough room for 16 flyers and one wheelchair at a time.



Instructors will assist flyers during the flight, and can help wheelchair users into and out of their wheelchair while entering or exiting the tunnel.



VENUE ACCESSIBILITY GALLERY

Toilets

Accessible toilets are available on both the main floor and bottom floor.

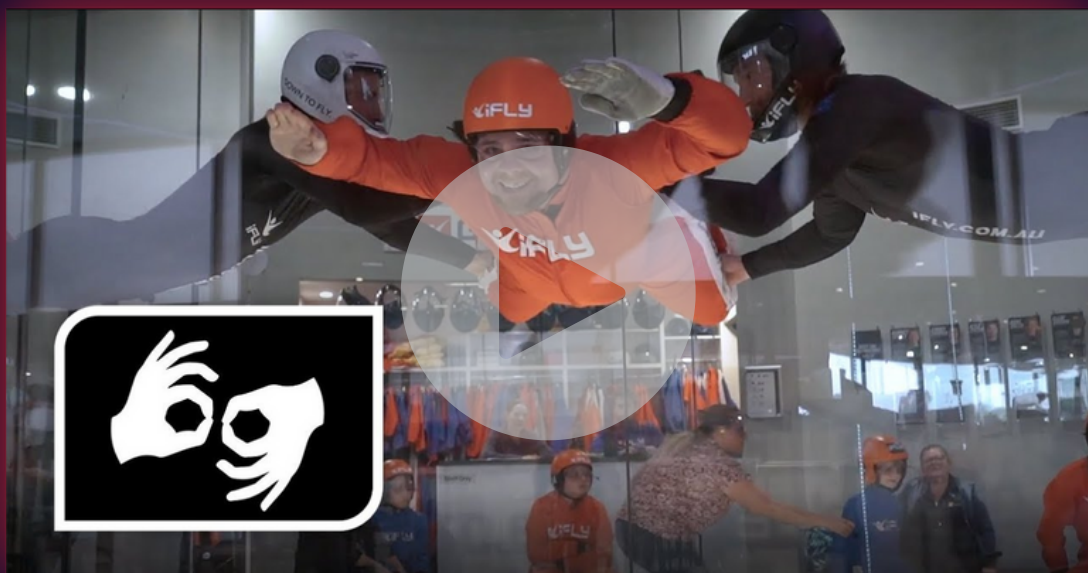
The main floor bathroom is equipped with a changing table, a Left Hand Transfer toilet and a sharps disposal bin.

The bottom floor bathroom is equipped with a Left Hand Transfer toilet, a sharps disposal bin, and a shower.



Watch

Click [here](#) to watch our AUSLAN-translated video for International Day of People With Disability 2020!



ALL ABILITIES EVENTS

Hosted every month!

We host monthly events catered to flyers living with disability. These events provide a safe and controlled environment for individuals to experience the thrill of flying.

Tickets are available for purchase at \$50 per person, and we encourage the participation of carers as well!

Our iFLY Downunder All Abilities Nights occur on the last Sunday of every month, with flights beginning at 4pm and 4:30pm.



ALL ABILITIES DISCOUNT

Fly anytime!

We're thrilled to offer an All Abilities discount that's open to all folks living with disability, regardless of age.

This All Abilities offer gets you 20% off our First-Timer Basic and Value packages - just use the code ICANFLY when you book!

We want to make sure your flight experience is tailored to your needs. We ask that you to reach out to us before booking, so we can ensure you get the best possible flight experience.

